

General reservation and business conditions for the chicken and duck roastery AMMER - Munich Oktoberfest 2022

1. Methods of payment for your reservation

To fix your reservation, you will receive an invoice for the amount of the minimum consumption for your reservation (food & drinks, decoration if booked). Bank charges incurred for international transfers are at the expense of the customer.

In the event that our marquee operation cannot be carried out in whole or in part on the day of the reservation due to official orders, security measures, force majeure or other important reasons, the minimum consumption paid will be reimbursed. Any further claims do not exist.

2. Reservation Credit

After payment, we will credit your customer account with the minimum consumption paid for your individual reservation. The reservation is generally not transferable, the reservation credit will be deducted for the specified date and time. You will immediately receive a payment confirmation by e-mail after receipt of payment. For environmental reasons, vouchers will not be sent. Wristbands are only available for evening reservations. These can be from 06.09. up to and including 11.09.2022 can be picked up free of charge in the SCHLOSSCAFÉ IM PALMENHAUS www.palmenhaus.de Tuesday to Sunday 11:00 a.m. to 6:00 p.m. or delivered by bicycle courier with a flat-rate shipping fee of 25.00 euros.

If fewer people come on the reservation day than fixed, an amount of 20% of the minimum consumption per person will be charged for each guest who does not show up, unless you can prove that the AMMER chicken and duck roastery did not suffer any damage as a result of not showing up or that the damage is significantly less, as the percentage deducted from the minimum consumption. Any remaining amounts - confirmed in the form of a voucher - can be redeemed during the Oktoberfest 2022 in our tent, beer garden (depending on the space available) or street sale or up to and including November 31, 2022 in the SCHLOSSCAFÉ IM PALMENHAUS, Schloss Nymphenburg, Munich (www.palmenhaus.de) to be redeemed. Resale and auctioning of reservations is strictly prohibited. Reservations sold through auctions will be cancelled.

3. Placement and Entry Bands

Please make sure that your guests with the evening reservation already wear the wristband on their arm when entering our marquee and that they take their seats punctually and in full at the time of the reservation (also applies during the day). If fewer people appear on the day of the reservation than fixed, the chicken and duck roastery AMMER reserves the right to release the free places for other guests and/or to allocate you other places. If your seats are not fully occupied 15 minutes after the start of the reservation time or during the reservation time, all free seats will be released

Unfortunately, it is not possible to relocate to tables other than those assigned directly at the Wiesn.

4. Cancellation Policy

Cancellations and reductions in the number of people in reservations must be made in writing or by email. The processing costs for a cancellation are up to August 31, 2022, 20% of the minimum consumption, from September 1st to September 26th, 2022, 50% of the total invoice amount, from September 17th, 2022 (beginning of the Ok-

toberfest) 80% of the invoice amount.

This applies unless you can prove that no damage has occurred or that the damage is significantly less than the flat-rate processing costs required. For pre-ordered menus, at least the number of ordered menus will be charged, even if fewer guests are present on the day of reservation.

5. Beer, chicken, duck, value vouchers

The ordered vouchers can be sent by post or courier until September 9th, 2022, shipping costs 25.00 euros or can be picked up free of charge in the SCHLOSSCAFÉ IM PALMENHAUS.

From Saturday, September 17th, 2022, vouchers can only be bought and picked up in the AMMER festival office on Theresienwiese, Wirtsbudenstraße. The vouchers are only valid during the Oktoberfest from September 17th to October 3rd, 2022. Beer, chicken, duck and value vouchers can be redeemed in the SCHLOSSCAFÉ IM PALMENHAUS, Nymphenburg Palace, Munich (www.palmenhaus.de) up to and including November 31, 2022. Street vouchers are to be used in the tent and in the beer garden at the value stated on the voucher.

6. Protection of minors

Children and young people under the age of 16 are only permitted to visit the AMMER festival tent if they are accompanied by a legal guardian. Children under the age of six are not allowed in our marquee after 8 p.m., even if they are accompanied by a parent or guardian. Children under the age of 16 are only permitted to stay on the festival grounds after 8 p.m. if they are accompanied by a parent or legal guardian. Serving alcohol to children and young people under the age of 16 is not permitted. Beverages containing spirits (schnapps, cocktails, etc.) may not be served to young people under the age of 18.

7. Miscellaneous

Smoking ban: In the AMMER chicken and duck roastery, the same applies as during the Oktoberfest 2022 Bavarian health protection law.

The guest is responsible for items brought along (jackets, bags, etc.). Except in the case of intent or gross negligence, we accept no liability.

The current Oktoberfest regulations and AMMER house rules apply. The instructions of our guest advisors and security forces must be followed. The tent and beer garden are under video surveillance for the safety of our guests. The place of jurisdiction is Munich unless you are a consumer with a general place of jurisdiction within the European Union

As of June 2022